**Summary of Financial Assistance Policy**

Erlanger Behavioral Health has a financial assistance policy (FAP) that provides for free care (financial assistance) to those who qualify. You can qualify for financial assistance (FA) through an application process.

Generally, to qualify for FA, your family income must be 200% or less than the federal poverty guidelines and your family must not own assets that could pay for your care. A patient approved for FA will not be charged for medically necessary care, which is less than amounts generally billed. Medically necessary care does not usually include flat-rate pricing services.

This is simply a summary of the FAP. You should review the full policy for additional information, including the time period to apply for FA, which is generally 240 days after the date of the first post-discharge billing statement.

You can obtain free copies of the FA policy, this summary and application in English or Spanish at https://www.erlangerbh.com/admissions/insurance-payment-information/, from a patient financial advocate, by telephone or mail at: 804 North Holtzclaw Ave., Chattanooga, TN 37404.

Contact 423-498-4650 for more information or to connect to an advocate who can assist you with applying for FA.